

GOT Q'S? HERE ARE SOME ANSWERS.

For contractors performing A/C tune-ups and replacements

How do I sign up to get started in the CoolSaver Program?

- Order a CoolSaver toolkit for each tune-up tech.
- Let us know you've ordered your toolkit and we'll send you training materials.
- After you review the materials, we'll schedule training at your location.
- Submit your form for direct deposit.
- Submit a W-9 form.

What certifications and tools are required to perform tune-ups?

- An iManifold kit and iPad or approved equivalent
- Standard tools of the trade, including recovery equipment and an accurate multimeter
- An EPA certification and applicable TDLR license

How long does it take to perform a tune-up?

- The tune-up will take approximately 1–1.5 hours, depending on field conditions and access to components. Tasks required include:
 - Clean condenser.
 - Clean or replace air filter.
 - Verify the air flow and correct it.
 - Inspect and clean blower assembly.
 - Inspect and clean evaporator coil.
 - Inspect refrigerant charge and correct.
 - The system test results should reflect a well-tuned A/C system. Air flow should be 400 CFM/ton ± 15%, and capacity should be within ½ ton of nameplate.

All components must be accessible to qualify. If they are not accessible, the equipment is ineligible for incentives. Other program requirements and restrictions may apply. Customer is responsible for cost of refrigerant. Contractor will provide a quote for replacement refrigerant to be approved by customer prior to refilling.

What incentives are available?

The contractor gets incentives for approved tune-ups based on location and tonnage:

Building Type	Criteria	Incentive
Single Family	N/A	\$150
Multifamily	1.5 tons	\$100
	2 tons	\$115
	2.5 tons	\$120
	3–5 tons	\$150
Commercial	6–10 tons	\$185
	11–15 tons	\$210
	16–25 tons	\$350
	26–30 tons	\$500
	31–50 tons	\$800
	51–80 tons	\$1,400
	80+ tons	\$1,700

The contractor can also offer tune-ups at no charge to grow their customer base or to reward existing customers. There are also incentives for qualified system replacements based on the table below:

Tons	16 SEER	17 SEER	18 SEER
1.5	\$120	\$180	\$240
2.0	\$160	\$240	\$320
2.5	\$200	\$300	\$400
3.0	\$240	\$360	\$480
3.5	\$280	\$420	\$560
4.0	\$320	\$480	\$640
5.0	\$400	\$600	\$800

What are the requirements to receive system replacement incentives?

- Replace the system with AHRI-matched evaporator and condenser.
- Perform a whole house Manual J load calculation.
- Complete a one-page data form.

How are customers referred to contractors?

- Due to Texas requirements, AEP Texas may not solicit business from your customers.
- It is the contractor's responsibility to obtain residential customers from their existing customer base, from their demand-service customers or by marketing programs. CLEARResult can provide content for marketing materials, such as postcards, door hangers, yard signs and tri-fold brochures. CLEARResult can also assist in home and garden shows or group presentations.
- The contractor must solicit business from commercial accounts. CLEARResult will assist with sales calls for larger accounts, including school districts and cities. Marketing content is also available.

What are the costs to participate?

- Contractors must purchase the CoolSaver iManifold toolkit.
- The program will furnish some marketing content and the contractor will pay for printing or any other costs.
- AEP Texas pays for the software, training and incentives. Comparable technician training can cost upwards of \$1,000 per tech.

Is there an extra charge from CLEARResult for providing the marketing materials?

- We will furnish some content and you'll pay for printing or any other costs, etc.

What type of equipment is eligible for tune-ups?

- Existing equipment must meet the following criteria:
 - Up to 80+ tons; 2-circuit or smaller
 - Split system or package DX, with ductwork
 - Equipment is at least one year old
 - A/C or heat pump
- Location must meet either of these criteria:
 - Single-family residential or commercial
 - Apartments require prior approval (incentives vary depending on equipment size)

When can I start performing tune-ups?

- A technician must meet program requirements and complete program-required training prior to performing tune-ups.
- Testing for the proper refrigerant charge will require outdoor temperatures above 75°F dry bulb and 56°F wet bulb. You will need several hours of 75°F+ degree temperature each day, and the building interior must be of adequate temperature to fully load the unit for testing.

How long does it take to receive incentive payments?

- Incentives are typically paid for completed tune-ups and replacements within two weeks of submittal into the program's database. Incentive payments can be mailed or direct deposited.

If you're ready to schedule your technician training or have further questions, please email: aeptx.coolsaver@clearesult.com or call 512-399-8842.

CoolSaver

